











# **KNOWLEDGE IS POWER**

## **FULL VISIBILITY**



Optimising your materials handling starts by knowing what your trucks and operators are doing and how they are performing, from individual trucks to your entire fleet, at all times and in real time. Performance that is measured against your KPIs so you know if you're on track, mitigating risk and driving the profitability of your business.

Hyster Tracker, the turnkey wireless telematics management solution, delivers comparable data from across your fleet, giving you the insights that help you cut costs and improve productivity:

#### More efficient fleet

- > Increase uptime
- > Improve energy efficiency
- Optimise maintenance
- > Truck utilisation

#### Improve operator performance

- > Minimise damage
- > Ensure compliance

Reduce environmental impact
Lower overall materials handling cost

IDENTIFY INEFFICIENCIES
FOR INFORMED
DECISION-MAKING

"HYSTER TRACKER GIVES US A CONSOLIDATED VIEW OF OUR FLEET UTILISATION ACROSS 15 SITES IN 8 COUNTRIES".





Hyster Tracker helps you achieve the lowest cost of ownership through monitoring and reporting operational costs by truck, by fleet and by location. By aggregating your costs, Hyster Tracker enables you to see the true cost of ownership throughout the fleet, measuring productivity of each truck and operator to calculate costs involved.

#### See at a glance:

- > Running hours
- > Idle time
- > Travel distance
- > Truck use
- > Energy consumption
- > Load handling
- Automated reporting



A customised dashboard handles the data analysis, providing clear, concise and interactive reports to enable instant assessment of fleet efficiency and operator performance.



"WITH HYSTER TRACKER WE CAN NOW MEASURE KEY KPIS WITH OUR FLEET MORE ACCURATELY".









## **OPTIMISE**

Remote hour meter/usage tracking reports enables you to fine tune your

fleet size, configuration and location for maximum productivity, utilisation and minimum costs and idle time.

#### Fleet optimisation: visual tools

- > GPS 'Snapshot' vehicle locator (Google Map or satellite view)
- > GPS Motion: plots the session movement by continuous tracking (bread-crumbing) on a map recording location, timestamp, speed.
- > Automatic shutdown: saves energy when trucks not in use.



### **MONITOR**

Drive up performance by monitoring truck and operator activity, with real time impact

alerts and remote maintenance management for smarter servicing.

- > Set truck and operator KPIs
- Shift activity tracker
- > Fault code monitoring: track and respond to CAN-based fault codes quickly
- > Impact sensing: report, display and log impact events
- > Preventative maintenance tracker: remotely view and manage equipment maintenance and servicing

**"WE'RE ACTUALLY RUNNING IMPROVED PLANNING AND MAINTENANCE SCHEDULING."** 

"THE SYSTEM'S ROI HAS **EFFICIENCY HAS BOOSTED OUR BOTTOM LINE."** 



## **HEALTH &**

Focus on safety in operation by activating Access Control to prevent unauthorised operation. Peace of mind around the clock, throughout the fleet, wherever your trucks are located.

- Protect investment
- > Comply with regulations
- Ensure operators wear seatbelts
- > Enforce speed limits



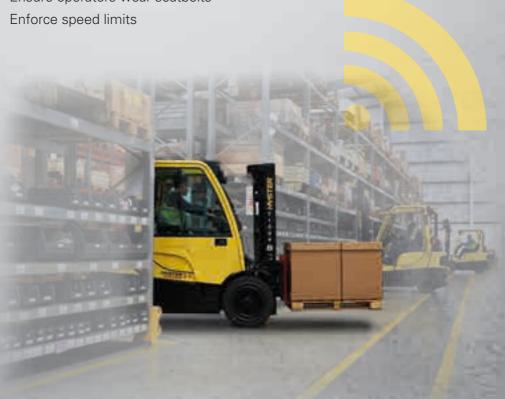
## **COMMUNICATE**

The Rapid Messenger facility provides instant communication of notifiable events via e-mail to

relevant stakeholders. Ensuring an easy, direct flow of communication between you, senior management and operators to strengthen relationships throughout the team and streamline reporting process.

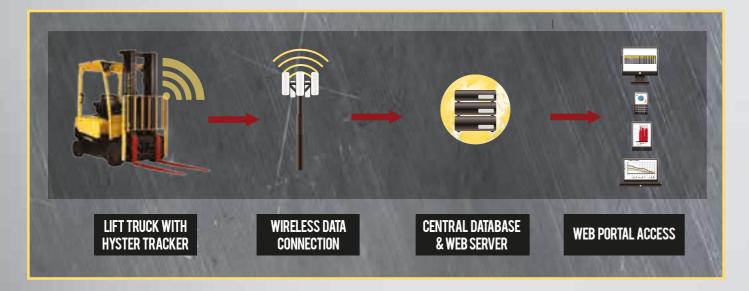
- > Instant event notification
- > Improved information flow

**"HYSTER TRACKER BENEFITS** THE WHOLE TEAM."





#### **HOW IT WORKS**



### **CONVENIENCE & CONTROL**

Access Hyster Tracker via desktop, laptop or tablet – to see every truck in your fleet that's equipped with the compact and rugged telematics module. The system communicates via cellular or WiFi connection to the secure Hyster Tracker portal.

Fleets with multiple brands are no problem, enabling you to equip your non-Hyster lift trucks with the same technology. Integrates seamlessly with existing access/identification systems.

- > Automated reporting
- > Customise to your operation
- **>** Upgradeable

- > View on any device
- Anywhere
- Anytime

### **WORK SMARTER WITH HYSTER FLEET MANAGEMENT**

Hyster Fleet Management can save you money right away, by creating efficiencies and cost savings that you'll see month after month, year after year. Implementing a programme with Hyster Fleet Management can increase your fleet's profitability by up to 20%.

Hyster Tracker level 1 is an integral part of all Hyster Fleet Management programmes.

"THE HYSTER TRACKER AND WEB PORTAL SERVICES CAN BE CUSTOMISED TO SUIT YOUR NEEDS AND PROVIDE YOU WITH 24/7 ACCESS TO IMPORTANT AND UP-TO-DATE INFORMATION ON YOUR FLEET, MANAGEMENT REPORTS, INVOICING AND THE POSSIBILITY OF INITIATING SERVICE CALLS."

### **PACKAGE OPTIONS**

Select from three levels to provide you with a customised level of telematics management for your operation.

#### **KEY FEATURES**

		WIRELESS MONITORING	WIRELESS ACCESS	WIRELESS VERIFICATION
~	<b>REMOTE HOUR METER</b> View and manage key performance indicator data per truck, fleet and location.		•	•
+	FAULT CODE TRACKING  Track and respond to CAN-based fault codes.			•
0	IMPACT SENSING Report, display and log impact events.	•	•	•
C	<b>COST OF OPERATIONS</b> Aggregate ALL your costs – see your real TCO.	•	•	•
.lı	PM TRACKER  Remotely view and manage equipment servicing, all via the Hyster Tracker portal.	•	•	•
2	<b>GPS SNAPSHOT</b> Records last truck position on a Google map or satellite view Provides Event location and timing of critical impacts.	•	•	•
	ACCESS CONTROL Prevent unauthorized operation by untrained operators.		•	•
也	AUTOMATIC SHUTDOWN Save energy when trucks are not in use.		•	•
	OPERATOR PRE-SHIFT CHECKLIST  Help ensure operators complete mandatory checklists – before truck operation.			•
<b>%</b>	GPS MOTION  Plots the session movement by continuous tracking ('bread-crumbing') on a map recording location, timestamp, speed.		•	•
<b>.</b>	RAPID MESSENGER instant notifications of a configurable event like a registered impact send via e-mail to the relevant stakeholders.	•	•	•
	NOT AVAILABLE	AVAILABLE AS O	PTION	INCLUDED

## STRONG PARTNERS. TOUGH TRUCKS.™

FOR DEMANDING OPERATIONS, EVERYWHERE,

Hyster® supplies a complete range of warehouse equipment, IC and electric counterbalanced trucks, container handlers and reach stackers. Hyster® is committed to being much more than a lift truck supplier.

Our aim is to offer a complete partnership capable of responding to the full spectrum of material handling issues: whether you need professional consultancy on your fleet management, fully qualified service support, or reliable parts supply, you can depend on Hyster®.

Our network of highly trained dealers provides expert, responsive local support. They can offer cost-effective finance packages and introduce effectively managed maintenance programs to ensure that you get the best possible value. Our business is dealing with your material handling needs so you can focus on the success of your business today and in the future.





#### **HYSTER EUROPE**

Centennial House, Frimley Business Park, Frimley, Surrey, GU16 7SG, England. Tel: +44 (0) 1276 538500





infoeurope@hyster.com / /HysterEurope









HYSTER-YALE UK LIMITED trading as Hyster Europe. Registered Address: Centennial House, Building 4.5, Frimley Business Park, Frimley, Surrey, GU16 7SG, United Kingdom. Registered in England and Wales. Company Registration Number: 02636775.

HYSTER, and FORTENS are registered trademarks in the European Union and certain other jurisdictions.

MONOTROL® is a registered trademark, and DURAMATCH and are trademarks in the United States and in certain other jurisdictions

Hyster products are subject to change without notice. Lift trucks illustrated may feature optional equipment.